



**Conformity Assessment Report:
Conformity Certificate and Summary**

T-Systems.031.0266.07.2019

Trust Service Provider:

Aangetekend B.V.

Conformity Certificate

T-Systems.031.0266.07.2019

pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014¹

valid from 12.07.2019 and up to and including: 11.07.2021

Certification Body of T-Systems International GmbH

Bonner Talweg 100, 53113 Bonn

This is to certify

– pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014 –
that the

**Trust Service Provider
„Aangetekend B.V.“**

provides the following trust services:

- **electronic registered delivery service**

in accordance with the requirements of REGULATION (EU) No. 910/2014.

This certificate is filed and registered under **T-Systems.031.0266.07.2019**

Bonn, 12.07.2019

Dr. Igor Furgel
Head of Certification Body

· · T · · Systems ·

T-Systems International GmbH – Certification Body – is an accredited Conformity Assessment Body (CAB) pursuant to REGULATION (EU) No. 910/2014.

DAkkS Registration No. D-ZE-12025-01.



¹ REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

1. Object of the conformity assessment

1.1 Name of the trust service provider

Aangetekend B.V.

Company name:	Aangetekend B.V.
Enterprise number:	52455289
Registered place of business:	Computerweg 5, 3542 DP Utrecht, The Netherlands
Operational office:	Computerweg 5, 3542 DP Utrecht, The Netherlands
e-mail:	info@aangetekendmailen.nl
Tel:	+31 346 581 731
URL:	www.aangetekendmailen.nl

1.2 Names of the qualified trust services provided

'Aangetekend Mailen Plus / Registered Email Plus' (in short AM Plus)

The same service is offered under different names for marketing purposes: 'Aangetekend Mailen Plus' in the Netherlands and in other countries under the usual translations with the addition 'Plus': Digitaal Aangetekend Plus (BE), Recommandé Electronique Plus (BE/FR), Digital Einschreiben Plus (DE), Registered Email Plus (UK/IE) and E-Mail Certificado Plus (ES).

1.3 Current confirmation status

Aangetekend B.V. is a trust service provider (TSP), who seeks for granting the status 'qualified trust service provider' (qTSP) according to Art. 24 of the eIDAS Regulation².

The current conformity assessment of the TSP in accordance with Article 20(1) of the eIDAS Regulation serves attaining the status 'qualified trust service provider'

² REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

(qTSP) according to Article 24 of eIDAS Regulation for all trust services offered by the qTSP in the eIDAS context.

The current conformity assessment addresses the current TSP Service Provision Practice Statement (SPPS) version 1.7 as of 09.07.2019. The publicly available service description is given in 'Service Manual Aangetekend Mailen (Plus)/ Registered Email (Plus)', version 1.0 (file size 1.405.584 Bytes).

2. TSP's trust services in scope of the conformity assessment

Aangetekend B.V. operates and provides the following trust services in the qualified TSP operation as defined in the eIDAS Regulation, Article 3

- electronic registered delivery service (qualified trust service – EDS/Q)

Aangetekend B.V. operates and provides the following eIDAS-related additional services:

- Registration (enrolment) of service subscribers (request submission, request verification, identification),
- Deletion of subscriber's accounts,
- Login of subscribers into the service platform (subscriber's identification and authentication),
- Usage of qualified electronic registered delivery service for service subscribers as Sender and as Addressee,
- Usage of qualified electronic registered delivery service for natural persons, who are not service subscribers, as Addressee only.
- Operation of a web portal providing information about these services (<https://www.aangetekendmailen.nl/> and <https://www.e-registeredmail.com/>), including the TSP's 'Service Manual Aangetekend Mailen (Plus)/ Registered Email (Plus)', further subscriber information and the legal basis (General Terms and Conditions).
- Technical support hotline for customers, which can be contacted under info@aangetekendmailen.nl and support@aangetekendmailen.nl and telephone contact under +31 346 581 731.

Following qualified trust services are covered by the current conformity assessment:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic Registered Delivery Service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q

Each qualified trust service covered by the current conformity assessment is identified by the service certificate information, which is unambiguously assignable to each single trust service. This service certificate information is summarised below:

Service type identifier according to ETSI TS 119 612 V2.1.1, sec. 5.5.1	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q
Service name:	Aangetekend Mailen Plus / Registered Email Plus
Trust service certificates /O = Aangetekend B.V. /C = NL	
certificate name (CN)	Serial number (SN, hex) SHA1 Fingerprint
CN = Aangetekend B.V.	4e a5 fb c7 fc a2 42 13 88 f4 58 dc d2 eb d6 2b db 8d 6a 1f 91 34 5f 57 c4 ff fe 12 46 f1 d9 de 5c 02 4e b8 4d a8 cd 5a

Table 1: PKI certificates for the trust service /EDS/Q

In implementing the qualified trust services, Aangetekend B.V. draws on the services of the following externally visible delegated third parties:

- Issuing service certificates for qualified electronic seals; these service certificates are used by Aangetekend B.V. for providing the trust service in the current scope, see Table 1 above.
This service is provided by qualified trust service provider QuoVadis, see chap. 5 for details.
The Aangetekend B.V. service certificates listed in Table 1 above were issued by

qTSP QuoVadis using the following QuoVadis' service certificate:

CN = QuoVadis EU Issuing Certification Authority G4

Certificate Serial Number: 15 88 bb 1a 8a b4 17 13 49 88 8c 59 6f 21 e3 9f 1e 18 ce 3e.

- Qualified timestamp service; this service is used for adding timestamps to the subscriber's electronic registered letters.
This service is provided by qualified trust service provider QuoVadis, see chap. 5 for details.
- Identification service Itsme®.
This service is provided by Belgian Mobile ID NV, see chap. 5 for details.

A detailed information about the identification procedures and other customer related questions can be directly requested from the TSP.

3. Certification program

The current conformity assessment procedure has been performed in accordance with the Certification Program 031 'eIDAS TSP' (accredited area) of the Certification Body of T-Systems International GmbH (certification program 031)'.

The Certification Body of T-Systems is a conformity assessment body as provided by Article 3 paragraph 18 of eIDAS. The Certification Body of T-Systems is accredited by the German Accreditation Authority (DAkkS; <http://www.dakks.de/en>, member of EA) for performing conformity assessment (audit) according to eIDAS requirements and according to ETSI EN 319 4xx; accreditation ID: D-ZE-12025-01-00.

4. Assessment of the TSP's qualified operation

The current Service Provision Practice Statement (version 1.7 as of 09.07.2019) of the trust service provider "Aangetekend B.V." is suitable for the operation of a qualified trust service provider as defined by the eIDAS Regulation.

This Service Provision Statement of the trust service provider „Aangetekend B.V.“ is implemented accordingly in practice.

The trust service provider „Aangetekend B.V.“ operates the following trust services in compliance with the relevant requirements of the current version of the eIDAS Regulation:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic Registered Delivery Service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q

Table 2: Trust services provided in compliance with eIDAS Regulation

5. Integrated Modules

For providing the trust services in scope, the TSP uses the following already eIDAS-confirmed qualified services provided by module operators as delegated third parties, whereby single certified and not certified operational options of the modules are exactly stated in each related Conformity Certificates for the modules:

modul name	modul service	modul provider	address	Conformity Certificate acc. to eIDAS	
				ID	valid until
QuoVadis Qualified Seal	issuing service certificates for qualified electronic seals	QuoVadis Trustlink B.V.	Company number: 30237459, Nevelgaarde 56 noord, 3436 ZZ Nieuwegein, NL	Cert-ID ETS 010 as of 03.08.2017 bsi	02.08.2019 Validity of the service certificate issued to TSP: until 05.06.2022
QuoVadis Qualified Time-Stamp	Qualified timestamp service	QuoVadis Trustlink B.V.	Company number: 30237459, Nevelgaarde 56 noord, 3436 ZZ Nieuwegein, NL	Cert-ID 107/2017 as of 22.12.2017 KPMG Lichtenstein AG	22.12.2019
Itsme®	Identification service	Belgian Mobile ID NV	Company number: 0541.659.084, Sint Goedeleplein 5, 1000 Brussels, BE	Certificate of Recognition of Itsme® as of 05.05.2018 BOSA Federal Public Service / Policy and Support	Not limited

QuoVadis Qualified Seal and QuoVadis Qualified Time-Stamp modules stated above provide exclusive services for the provision of the qualified trust services listed in chap. 4, Table 2 above. Hence, the current Conformity Certificate covers the operation of the qualified trust services listed in chap. 4, Table 2 above solely using these modules.

Itsme® identification service module does not provide an exclusive service in the qualified TSP operation. Therefore, the current Conformity Certificate covers the TSP operation with this module as well as without it.

6. Summary and notes

1. The current Service Provision Practice Statement for trust service 'Aangetekend Mailen Plus / Registered Email Plus' of the trust service provider "Aangetekend B.V." is suitable for the operation of a qualified trust service provider as defined by the eIDAS Regulation and is implemented accordingly in practice.
2. The trust service provider „Aangetekend B.V.“ operates the trust services listed in chap. 4, Table 2 above in compliance with the relevant requirements of the current version of the eIDAS Regulation.
3. The current conformity certificate T-Systems.031.0266.07.2019 is valid for the current Service Provision Practice Statement up to and including 11.07.2021. This validity period (that is, the maximum possible duration of TSP operation in compliance with the eIDAS Regulation) results from the specification of the eIDAS Regulation, Article 20 (1).

Since some modules integrated into the provision of the qualified trust services listed in chap. 4, Table 2 above do provide exclusive services to the TSP and the TSP cannot therefore remove them from qualified operation in the related context (see chap. 5), the validity period of the operation of the qualified trust services listed in chap. 4, Table 2 above is limited by the validity period of the conformity certificates for these modules, i.e. until 22.12.2019.

The validity of the current Conformity Certificate can be extended or reduced if the basics upon which it was issued allow an extension or make a reduction necessary.

End of the Conformity Certificate

Conformity Certificate:
T-Systems. 031.0266.07.2019

Issuer: T-Systems International GmbH
Address: Bonner Talweg 100, 53113 Bonn
Phone: +49-(0)228-181-0
Fax: +49-(0)228-181-49990
Web: www.t-systems-zert.com
security.t-systems.com/